



RETURN FORM

UK

Valid until 14 days after delivery of your package. For any further information, please call our customer service department on 0203 318 6087 or read our General Terms and Conditions on uk.baccarat.com.

Last name: _____ First name: _____

Telephone no.: _____ E-mail address: _____

Delivery address: _____

Town/city: _____ Zip code: _____ Country: _____

Billing address (if different): _____

Town/city: _____ Zip code: _____ Country: _____

GX order no. (your ref.: given on the packing slip): _____

Date of delivery: _____

I hereby return the following items:

Reference	Name	Quantity

Please fill in the reason(s) for this return request:

I am not fully satisfied by the items I received

The items are faulty

Please specify: _____

The items were broken on arrival

Other: _____

Please contact our customer service to receive a prepaid return label. Products exchanged must be sent back in their original condition and packaging; along with this form, a copy of the invoice (unless you received this package as a gift), a copy of the dispatch note, and the tags* which came with the products.

Baccarat's customer service:

Phone: 0203 318 6087

E-mail: baccarat_eu@baccarat.fr

Signature : _____

Date : _____



PRODUCT TAG

* To ensure a return as quickly as possible, please enclose the tag(s) belonging to the items you are returning. If you have several identical products, and cannot distinguish one from another, please enclose a copy of all the tags.